



3/623
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678

Confirmation No. 5205

Filing Date: March 22, 2001

Inventors: Guinta et al.

Title: COMPUTER-AIDED METHODS
AND APPARATUS FOR
ASSESSING AN
ORGANIZATIONAL PROCESS
OR SYSTEM

Examiner: Boyce, Andre D.

Art Unit: 3623

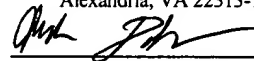
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CERTIFICATE OF MAILING
UNDER 37 C.F.R. §1.8

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Attorney Docket No.: 5078-02500

Guinta et al.
09/816,678

The Commissioner is also authorized to charge any extension fee or other fees which may be necessary to the same account number.

Respectfully submitted,



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